

HTSI online learning course catalogue



Communication

- + Communication & Social Skills
- + Customer Service
- + Sales Mastery

Compliance

- + Care Certificate
- + Cyber Security
- + Data Protection
- + Diversity & Inclusion
- + Equality & Diversity
- + Food Safety & Hygiene
- + GDPR
- + Health & Safety
- + Health & Safety Essentials
- + Housing
- + Policy & Compliance
- + Safeguarding (Scotland)
- + Social & Corporate Responsibility
- + Toolbox Talks

Finance

- + Finance Skills
- + Financial Conduct Authority
- + Understanding Budget & Finance

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IT Skills

- + IT Skills
- + Microsoft Excel
- + Microsoft Outlook
- + Microsoft PowerPoint
- + Microsoft Windows 10
- + Microsoft Word

Wellbeing

- + Health & Wellbeing

Workplace Development

- + 60 Second Skills
- + Customer Services
- + Human Resources
- + Management & Leadership
- + Personal Development
- + Retail
- + Career Development
- + Change Management
- + Interview Techniques
- + Literacy Skills
- + Management and Leadership (2)
- + Personal Development (2)
- + Teamwork

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COVID-19 Response

- + Coping with Change
- + Returning to Work
- + Self Care
- + Social Media Tips
- + Volunteer Management

Self Management

- + Self Management Toolkit